CONTRACT ADMINISTRATION OF THE BELGIAN SOCIAL SECURITY SYSTEM

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Belgian Social Security system

70 billion euros in 2010
(20 % of GDP)

Social Security Revenue

- Social contributions: 65%
- Government direct grants: 20%
- Alternative financing scheme: 15%

Breakdown of social security benefits types

- Health care (medicare): 46%
- Retirement benefits: 13%
- Family allowances: 8%
- Unemployment benefits: 6%
- Miscellaneous (i.e., operating costs): 27%
Administration contracts and Social Security Institutions

- 4 objectives
  - Definition of missions and setting of measurable objectives
  - Institutions’ enlarged administration autonomy
  - Government commissioners’ accountability
  - Institutions’ responsibility for goal achievement

- 2 administration tools
  - Administration plan defining the strategy
  - Scoreboards with indicators measuring objectives achievement
Contract implementation: audits 2004 & 2009

- A first audit on government’s obligations in 2004
  - In terms of contract negotiation
  - In terms of new contracts’ conclusion
  - In terms of contract monitoring and assessment

The Court of Audit noticed several shortcomings with regard to government’s role and worked out a referential set to help government implement a permanent monitoring of the contractualization process.
Contract implementation:
audits 2004 & 2009

A second audit was carried out in 2009 to check the way recommendations made in 2004 had been put into practice by government.

The Court of Audit found some progress had been made in the way contracts were administered by government but also noted:

- an insufficient involvement by government commissioners
- a limited increase in the institutions’ efficiency
- a difficulty to define common indicators for institutions
- a need to carry on the efforts with respect to internal control and the setting-up of internal audit services
Contract implementation: administration indicators

- 126 objectives were included in the second administration contract of the National Social Security Office
Contract implementation: administration indicators

- 146 indicators were included to assess the objectives
Contract implementation: administration indicators – audit 2011

- The Court of Audit will carry out an audit on administration indicators in 2011

- The main objectives of this audit are:
  - Analysis of the quality of the administration indicators worked out by the Social Security Institutions
  - Analysis of the monitoring and assessment of the administration indicators within the institutions
  - Analysis of the reporting on the administration indicators by the institutions and the government commissioners
Conclusions

- The audit findings and recommendations will be discussed with the institutions and the competent ministers.
- The audit’s aim is to help improve the new administration contracts scheduled for 2013.
- The audit report to Parliament is to be published in the Court of Audit’s Annual Report specifically devoted to Social Security and will be available on the Court of Audit’s website www.ccrek.be.
The Belgian Court of Audit

thanks you for your attention